

North Buckhead Civic Association



March 2010 Membership Survey

**Interim Results
84 Survey Participants**

As of 9:30 AM March 24, 2010

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Constant Contact Survey Results

Survey Name: Mar 21 2010 Survey

Response Status: Partial & Completed

Filter: None

Mar 24, 2010 9:23:51 AM

TextBlock:

Neighborhood Opinion Survey and Proxy

NBCA would like your opinions and feedback. Also, the Bylaws provide for members who don't attend the Annual Meeting to authorize a proxy so another person can vote on their behalf.

This survey includes four sections, as follows: Section A – Personal Identification (1 question) Section B – Opinion Survey (10 questions/subparts) Section C – Proxy for Board Election (7 candidates) Section D – Bylaws Changes (2 questions)

The entire survey should take about 5 minutes in most cases, assuming familiarity with neighborhood issues.

Section A - Personal Identification. Please enter all of the information requested below. If more than one member of the household is participating, please enter multiple names in "first name". Enter the best phone number to reach you in "home phone". For your survey/proxy to be counted, you must enter your home address (not a PO Box or office address).


Answers must be provided in all four boxes below in order to proceed to the rest of the survey.

Answers	Number of Response(s)
First Name	84
Last Name	84
Home Phone	84
Address 1	84










Section B – Opinion Survey Issues covered in this section:- What should NBCA focus on in 2010? -

What newsletter articles/information do you want? - Security patrol in North Buckhead? - Speed Radar Signs - Your opinion of NBCA performance

Do you want to offer your opinion to these questions/issues? (10 questions/subparts)

Answer	0%	100%	Number of Response(s)	Response Ratio
Yes			80	86.9 %
No (skip to Section C - Proxy for Board Election)			7	7.6 %
No Response(s)			5	5.4 %
Totals			92	100%

What should NBCA focus on in 2010?

Answer	0%	100%	Number of Response(s)	Response Ratio
Traffic calming			37	52.1 %
Parks/playgrounds			25	35.2 %
Development			10	14.0 %
Gov't services			24	33.8 %
Taxes			31	43.6 %
Social events			9	12.6 %
Crime/safety			51	71.8 %
Security patrol			23	32.3 %
Other			11	15.4 %
Totals			71	100%

What topics do you want to see in future newsletters or on the web site?

24 Response(s)

Other answer(s) for:

What should NBCA focus on in 2010?

11 Response(s)

Answer

- local events/happenings
 - Speed Break near Sarah Smith-OI
 - sidewalks to schools
 - Condition of Roads
 - Babysitting Network/Online Community
 - Keeping residents informed about government changes that effect neighborhood.
 - Enforcing ordinances for unkept property
 - Getting the safety measures/lights/crosswalks installed for the new school.
 - Maintenance of Infrastructure
 - Buckhead traffic/infrastructure problems
-

Text answer(s) for:

What topics do you want to see in future newsletters or on the web site?

24 Response(s)

- Preservation of our intown neighborhood. Our neighborhood is under assault from many directions. Wieuca Road - Cross town arterial or neighborhood collector? A plan for Traffic Calming on Wieuca Road.
- I would like to see a calendar of local events
- why developers are permitted to cut hundreds of large trees down on one lot and remove hundreds of dump truck loads of dirt in order to build a house? i.e. corner Mountain Way and N. Ivy Rd

isn't this just abuse of the city permits?
- Sidewalks, bike trails, traffic calming, stop signs & lights
- Whatever is newsworthy for the neighborhood
- *crime reports for north buckhead

*updates on ordinances, laws, etc. that effect north buckhead's traffic, property taxes, development, etc.

*announcements about local programs, school fundraisers, social activities
- Traffic calming, Government services, Taxes, and Crime/safety
- Local Garage Sales
- Thoroughly enjoy the newsletter and web site.
- Currently satisfied with the newsletter.
- Less cats and dogs, more neighborhood news.
- Safety, security patrol, traffic calming and others noted above.
- natural alternatives to pesticides and fertilizers used on lawns;
Supporting the native wildlife;
Neighborhood watch - common-sense security tactics;
Contact info for City Services
- I think the newsletters are very well done.
- I think the newsletter is well done. Articles are informative and there is a nice balance of topics. Thank you to all who are involved in its production.
- Heavy concentration on the new HS and to be sure the ills of the 4141 campus are not

repeated at the new HS. Land use and variances. Large development projects like N.Ivy and Mountain Way.

- Nature, new business focus, yard of the month
- City services, update on various street issues, zoning issues
- Problems with roads, infrastructure in order to highlight the ineffectiveness of city government and its failure to maintain sidewalks roads, drainage, stop signs, traffic lights, etc.
- What we can do to stop crime. Everybody on our street has been robbed or vandalized, and they have just grown to accept it as a way of life, and that nothing will ever be done about it. That is just NOT acceptable...especially as high as the taxes are in the area! (Malls are unsafe and "rough!")Also, the roads and traffic are horrible.
- Anything of interest!
- Y'all have been doing a good job on the newsletter; no suggestions.
- Already excellent...thank you Gordon!
- I would like to see us be more active in soliciting neighborhood input on issues as they start evolving. It seems that elected officials use the board as an avenue to get support on issues that they have already made their mind up on. This survey is great - would like more like this on issues.

Security patrol in North Buckhead?

Many Buckhead neighborhoods have paid off-duty police officers or security guards on duty part-time to provide a sense of additional security to their residents. In some cases, the patrols are paid for as a part of the neighborhood associations' annual dues. In other cases, the patrol is paid for by individuals who subscribe. To provide some suggestion of the cost of a security patrol, "Historic" Brookhaven, the neighborhood immediately to our east, charges civic association membership dues of \$285 a year, which includes membership in their security patrol. Our association charges \$35 a year for residential memberships. Much of this \$250 per year difference is due to the cost of the security patrol. Obviously, a "critical mass" of security patrol subscribers is needed to make economic sense. In addition, North Buckhead is huge and is varied in character, so a patrol might make sense in only some areas. Further, some condominiums already have a security patrol and don't need another one. NBCA needs your help in deciding whether our neighborhood should pursue a security patrol. Would you like NBCA to pursue a security patrol in your part of North Buckhead?

Answer	0%	100%	Number of Response(s)	Response Ratio
Yes			29	31.5 %
No			35	38.0 %
No Comment			8	8.6 %
No Response(s)			20	21.7 %
Totals			92	100%

Might you volunteer some of your time to help have a neighborhood patrol? Remember, NBCA is a volunteer organization. While we would pay the patrol officers for their services, we need volunteers to make sure we are getting our money's worth and that the officers are on duty when most needed.

Answer	0%	100%	Number of Response(s)	Response Ratio
Maybe			27	29.3 %
No			34	36.9 %
No Comment			9	9.7 %
No Response(s)			22	23.9 %
Totals			92	100%

Comment(s) for: Security patrol in North Buckhead?

Would you like NBCA to pursue a security patrol in your part of North Buckhead?

25 Response(s)

Answer

- I expect police patrols for the tax dollars I pay. I don't support paying twice for protection.
- Our neighborhood has security measures.
- perhaps, if there are enough residents to lower the cost a bit from \$250 yr
- Our subdivision has its own security; perhaps having an NBCA patrol in other areas that are not covered could make some sense. Obviously, the cost and its distribution among members should be carefully considered.
- It may be necessary in the future if crime rates increase.
- Our neighbors watch after each other to some extent but we would contribute to a security service if the majority wanted one.
- We just moved into the area in October and I have seen Security Patrols present in neighborhoods over towards NAHS. My feeling at this time is that it would be worth pursuing, however, I am open to listening to those who may disagree with me.
- The financing obstacles seem unsolvable
- Agree however that we need a majority of participation. This is like a "public good" where few of us pay and all of us benefit... that is unfair.
- I am interested in this, but question how effective it would be given the size of our neighborhood. I think it is worth researching, however.
- I am against hiring off-duty officers or professional security patrol personnel. I believe a more cost-effective solution would be to start a neighborhood watch (with signage posted to this effect). This way, there is no overlap with condo/apartment security already in place and the most offended areas can have a higher rate of attentiveness - by neighbors who are at home and have an investment in keeping their street safe.
- I would be interesting in gather more information about it.
- I think it is worth investigating, but not the highest priority.
- If it will be a significant one that is able to be effective. If there are not enough patrol cars/etc it is an exercise in futility and will make residents unwilling to pay up!
- 4620 Wieuca has a security patrol company owned by Barry Miller. He has been very helpful. This is a good service for neighborhoods.

- But need to understand how this would complement the city/county services.
 - I believe a neighborhood watch program would be sufficient.
 - NO, this is double paying for a service and paying for *protection*. Considering the amount of taxes paid by us we would not pay for Tony Soprano type of protection by APD who is suppose to be protecting the city.
Is you are robbed who is liable then? What would be the accountability?
 - If the government of the City of Atlanta can not provide the basic service of protection of its citizens then the NBCA should start a campaign to ask for resignations Howard Shook would be a good start.
 - We should NOT have to do this with the amount of taxes we pay. I would like to see a comparison of police force for the South side of Atlanta vs. Buckhead AND THEN compare the differences in taxes paid..... This is just a disgrace. Buckhead should stand up for what is due to us...what we pay for! I don't feel comfortable letting my son play in our yard without being right there. That is just terrible. We have had a car stolen, one broken into, and other things stolen...NOT accep
 - No crime, nobody can find us:-)
 - Regardless of the end result, the idea is worth exploring.
 - our sky-high property taxes should cover APD to do their job.
 - I think that we should continue to build relations with the City of Atlanta PD. I have been complaining about the noise at 6:50-7:20 am at Piedmont Center (construction, leaf blowing) for over a year. I cannot get any support from this association or Shook's office. The PD changes shifts during this time and is understaffed. Security patrol won't help this issue - simply enforcing the ordinance would solve the problem.
 - in this economic climate, that kind of increase seems cost prohibitive.
-

Comment(s) for:

Might you volunteer some of your time to help have a neighborhood patrol?

13 Response(s)






Answer

- I will volunteer as appropriate to make sure we are getting our tax dollar's worth from the City of Atlanta.
- I have my hands full with the Ivys.
- Not sure what this would require.
- I'm spread very thin having committed to various volunteer activities between church and the three schools my children attend. Am wondering why volunteers have to make sure security detail is working ~ is this a common occurrence that they claim to work and then don't show up?
- Depends what is required.
- No paid patrols!!! Let the already overworked and over stressed officers have their needed down time! My city taxes already pay for Officers who should be patrolling our neighborhood. If the city is not giving adequate coverage to N B'head, then it is up to the citizens to take control via the Neighborhood Watch.
- Not at this time.
- I would need to understand the scope of the services needed.
- Yes, I would
- NO, this is outrageous to pay APD for extra services. People need to volunteer to meet their neighbors and know their neighborhood. We do that on Wieuca Rd.

We would not participate in yet another form of taxation because of a lack of city services despite having the highest taxes in the city.






- We have moved, and our house is a rental. I don't think we should pay a dime for a patrol if the South side has more police presence than we do. Especially considering the difference in what is PAID for public services.
- My work commitments will make this very difficult.
- I am not aware of any issues at Glenridge Place. I'm sure if we start having a problem, our association will look at it as an immediate neighborhood issue.

Might your household participate if the cost were: (Please enter the highest amount you might realistically pay if that is what it took.)

Answer	0%	100%	Number of Response(s)	Response Ratio
\$5 per month (\$60/year)			13	14.1 %
\$10 per month (\$120/year)			18	19.5 %
\$15 per month (\$180/year)			13	14.1 %
\$20 per month (\$240/year)			5	5.4 %
\$25 per month (\$300/year)			6	6.5 %
No Response(s)			37	40.2 %
Totals			92	100%

Speed Radar Signs

As reported in the front page article in the March newsletter (www.nbca.org/newsletters/2010-03), NBCA has purchased a speed radar sign with the assistance of a grant from the Buckhead Coalition. These signs perform two services: - They provide immediate feedback to an approaching driver, alerting them that their speed may be excessive. - The units can capture traffic speed history, which can be turned over to the Atlanta Police Department so they can target problem areas. Any data provided includes only location, date/time, and speed and does not include any information about individual drivers and vehicles. These signs are portable so they can be moved from one location to another in the neighborhood and are equipped with burglar alarms to deter theft. Do you support NBCA providing speed data to the Atlanta Police Department?

Answer	0%	100%	Number of Response(s)	Response Ratio
Yes			57	61.9 %
No			12	13.0 %
No Comment			2	2.1 %
Other			1	1.0 %
No Response(s)			20	21.7 %
Totals			92	100%

Gordon Certain

Subject: FW: North Buckhead Update #28: Important Membership Survey and On-line Proxy Request

From: J

Sent: Tuesday, March 23, 2010 4:01 PM

To: Gordon Certain

Subject: RE: North Buckhead Update #28: Important Membership Survey and On-line Proxy Request

Thanks Gordon - I am glad that you recognize that. When the survey is presented at this week's meeting, it should be made clear that there was no \$0 option and that possibly 100% of those choosing \$5/month are really not willing to pay.

----- Original Message -----

From: Gordon Certain

To: J

Sent: Tue, 23 Mar 2010 19:44:04 +0000 (UTC)

Subject: RE: North Buckhead Update #28: Important Membership Survey and On-line Proxy Request

J,

You are right, of course. However, I can't make changes to the survey other than minor typo fixes while it is in process.

Thanks.

Gordon

From: J

Sent: Tuesday, March 23, 2010 3:30 PM

To: gccertain@comcast.net

Subject: Re: North Buckhead Update #28: Important Membership Survey and On-line Proxy Request

Gordon

- one comment on the survey. The question regarding how much one would pay for a security patrol is flawed because there is no option to not pay anything at all. There should have been a \$0 choice otherwise it appears that everyone is willing to pay something.

Should NBCA buy more signs? Additional signs will cost NBCA up to \$3,500 each.

Answer	0%	100%	Number of Response(s)	Response Ratio
Yes			16	17.3 %
No			41	44.5 %
No Comment			14	15.2 %
No Response(s)			21	22.8 %
Totals			92	100%

Might you be willing to make a contribution to help NBCA buy additional signs? The Buckhead Coalition grant program has essentially ended. Additional signs we buy will be purchased with NBCA money.

Answer	0%	100%	Number of Response(s)	Response Ratio
Maybe			27	29.3 %
No			36	39.1 %
No Comment			8	8.6 %
No Response(s)			21	22.8 %
Totals			92	100%

Do you have a suggested area where a sign should be deployed?

25 Response(s)

Other answer(s) for: Speed Radar Signs

Do you support NBCA providing speed data to the Atlanta Police Department?

1 Response(s)

Answer

- where are the signs??

1

Do you have a suggested area where a sign should be deployed?

25 Response(s)

Answer

- Wieuca & Herrington for east bound traffic
- another one on Wieuca Road towards Peachtree.
- near all schools
- Wieuca Road, Roswell Road just after Piedmont
- Near the schools
- Old Ivy and Wieuca (already have seen them there)
- Periodically at the GA400 overpass on Wieuca (each
- Lolidans Drive.
- Carmain Drive. People drive very fast!!!!
- Mostly all along Wieuca
- Longleaf Drive heading toward N Stratford.
- WHITTINGTON DRIVE DOWN THE HILL FROM WIEUCA.
- Carmain Dr; Mountain Way
- Wieuca, Lolidna's, North Stratford
- Our one sign should be relocated to various areas.

- Wieuca Rd.
- Peachtree Dunwoody
- NA
- Peachtree Dunwoody w/B'haven Assoc sharing cost
- Wieuca, P'tree-Dun, Loidans at 400 bridge
- Peachtree-Dunwoody Road
- no
- Old Ivy Road, between Wieuca & N. Stratford
- what is the annual budget for NBCA? Where's Shook?
- Wieuca Rd. @ N. Ivy, etc. Speeders will pass you

Your opinion of NBCA performance in 2009/10: Accomplishments include:- Opinion surveys, planning, lobbying and informing neighborhood about infrastructure needed for the new school on Wieuca Road.- Purchase and implementation of speed radar sign in North Buckhead.- Maintenance of the small "North Buckhead" park at Phipps Blvd. and Wieuca Road.- Support to Blue Heron Nature Preserve, Little Nancy Creek Park and Sarah Smith PTA.- Annual Christmas Tree Sale.- Committee operations (land use/zoning, traffic, greeting new neighbors, web site, social, membership, beautification, environment, sustainability and volunteer coordination).- Representation of North Buckhead in NPU-B.- Representation of North Buckhead in the Buckhead Council of Neighborhoods.- Social events (Annual Meeting & Fall Fling plus participation in Blue Heron Eco-Fair)- Newsletters (Four issues, 16 pages each, mailed to 4,000+ North Buckhead households.)- On-line credit card dues payments enabled.- 137 North Buckhead Update e-mail reports in 2009 and 28 so far in 2010.- Lobbying for regional issues affecting North Buckhead, such as for completion of the GA400/I-85 interchange and against the creation of Milton County.

Answer	0%	100%	Number of Response(s)	Response Ratio
Great			42	45.6 %
Good			21	22.8 %
OK			6	6.5 %
Poor			2	2.1 %
Bad			1	1.0 %
No Response(s)			20	21.7 %
Totals			92	100%






Your opinion of NBCA performance in 2009/10

19 Response(s)

Answer

- The Board's performance related to the new school on Wieuca Road was misdirected, and unproductive.
- I realize that this is a volunteer org. however, I have been frustrated by the lack of organization with the sidewalks; poor planning and lack of communication have made it an difficult situation. This is one of many issues that I take with NBCA.
- Only OK because everytime I have attended a meeting it is clear that if you have an opinion which is different from those in charge you are totally shut out and your ideas discounted. Having been at a previous board meeting I observed that maybe this is an "age" thing since the average age is close to what I would term elderly. I would suggest younger members and people with differing views who can then work to broker mutually acceptable solutions to problems in the area.
- Especially appreciate all of Gordon's email updates.
- I am pleased with what we have seen thus far from the group. Thank you for your time and keep up the good work!
- Thanks for all the great communication!
- lost focus - home values, too controlling, too political
- I give NBCA a great rating because it is solely volunteers and accomplishes a great deal. I do question whether the Christmas tree sale has outlived its time due to the proliferation of other tree sales in the area. Perhaps there is another more effective fundraiser. Also, I think the newsletter could be done online in order to save printing, postage and be more environmentally friendly.
- Gordon certain is using his expertise in the I.T. and data mining fields to give the NBCA cutting-edge service! If every neighborhood had such a person, the C of A would run much more efficiently!!
- Keep up the great work!!

Section D – Bylaws Changes Changes to NBCA's Bylaws will be voted on by the NBCA Board at the Annual Meeting. We would like your guidance on these changes. The changes under consideration are wordy, but should be self-explanatory. Changes are posted on NBCA's web site at www.nbca.org/Annual2010/Bylaws.pdf.

Answer	0%	100%	Number of Response(s)	Response Ratio
I/we Generally support the changes			45	48.9 %
I/we Generally oppose the changes			3	3.2 %
I/we have mixed feelings about the changes and will provide comments below.			2	2.1 %
No Comment			22	23.9 %
No Response(s)			20	21.7 %
Totals			92	100%

Please provide any comments.

Note: If you have more than 20 lines/1000 characters of omments, please start here and then continue your comments in an e-mail to NorthBuckhead@yahoo.com.

Section D – Bylaws ChangesChanges to NBCA's Bylaws

5 Response(s)

Answer

- As a resident of Wieuca Road I believe that the majority of said residents were ignored by this organization as a whole.
- We are very appreciative of the time and effort of all members of NBCA.
- I chair a non-profit board myself. The bylaw changes look fine as long as prompt notice to the members and the members' ability to appeal is included.
- The only one that raises a concern is the need for an Executive Comm. Not sure if after reading what is proposed if it is needed.
- No resumes on the folks to be voted on, abstained.

No idea of the by-laws changes. Please include this info next time.